

Calcasieu Parish Police Jury - Human Services Department

One Stop Operator -American Job Center Report

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September 22, 2022

Client Demographics for Comprehensive Center

Category	July 2022	July 2021	August 2022	August 2021	September 2022	September 2021
New Clients	239	13	383	209	89	180
Returning Clients	410	18	621	444	154	394
Veterans	54	29	69	32	11	17
Youth	115	82	165	75	42	82

Client Services Provided at the Comprehensive Center

Category	July 2022	July 2021	August 2022	August 2021	September 2022	September 2021
Job Search	68	30	91	38	13	41
Unemployment Benefits	86	308	67	263	13	208
General Questions	43	29	23	33	2	14
Username/Password Resets	20	2	13	4	4	3
Phone/Copier/Fax	17	17	16	11	3	14
Interest Inventory-HIRE	0	0	0	0	0	0
Partner Appointments/Inquires	115	101	332	70	89	104
CASAS and/or SAGE	53	32	66	24	17	27
Job Application Referrals	0	0	0	0	0	0
Job Readiness/J-Core	1	0	7	3	21	4
Employer Events	0	0	22	0	0	0
Register in HIRE	32	55	38	43	5	3
Resume Assistance	18	8	7	11	5	6
Sasol Testing	7	46	50	26	21	25
Work Keys	3	0	6	0	0	1
Computer Lab	118	52	207	51	33	49
Training	0	0	0	0	0	1
Services Provided by Staff to Veterans	238	531	181	454	14	9
Veteran Referrals	264	48	112	53	2	5

*September Number are through 9/9/22

Activities

- We have partnered with the Louisiana Department of Health and Human Services for our Outreach Staff to set up monthly to share information regarding the American Job Center and its partners to their clients. We started servicing the following Health Units in August:
 - Allen Parish – Oakdale
 - Beauregard Parish – DeRidder

- Calcasieu Parish – Lake Charles
- Calcasieu Parish – Sulphur
- Jefferson Davis Parish – Jennings
 - We were able to share information about the American Job Centers with 38 individuals.
- In the month of August, we participated in two Outreach events – the Governor’s Office Program for back to school that was held at Greater St. Mary Missionary Baptist Church and an event held at SWLA Center for Health Services. We were able to share information about the American Job Centers with 29 individuals.
- We held a Technology Workshop for staff entitled “Teams Platform/Digital Fax Training” on September 8, 2022
- Met with CINC Staff (Federal Re-Entry Transition Facility) and began providing services to their clients
- Participated in MUNIS Financial Software Training
- Presented with about our services here at the American Job Center to the Health Units’ Community Health Workers
- Held our Quarterly Partners’ Meeting on July 21, 2022
- Hosted Bi-Weekly Supervisors’ Meetings
- Attended Meetings for Calcasieu Prison Re-Entry Initiative with United Way
- Completed Performance Evaluations
- Attended Purchasing Procedures Training
- Held a Resource Fair on September 7, 2022 – We two success and one possible so far:
 - One participant found a job
 - One participant applied to the WIOA Youth Program
 - One potentially found a job
- Interviewed on “Closer Look” with K-LOVE radio which will air in the Calcasieu and Vernon areas.

Upcoming

- Quarterly Partners Training on “Stress Management” – Thursday, September 29, 2022, at 2:00 p.m.
- Excel Series Training for Partners - TBA