Calcasieu Parish Police Jury - Human Services Department One Stop Operator -American Job Center Report

Submitted by: Nypheteria R. Clophus January 26, 2023

Client Demographics for Comprehensive Center

Category	October 2022	October 2021	November 2022	November 2021	December 2022	December 2021
New Clients	265	200	292	212	215	47
Returning Clients	830	331	728	338	546	115
Veterans	65	25	69	39	12	13
Youth	283	34	11	58	183	8

Client Services Provided at the Comprehensive Center

Category	October	October	November	November	December	December
	2022	2021	2022	2021	2022	2021
Job Search	65	77	88	93	49	67
Unemployment Benefits	146	174	195	169	172	65
General Questions	16	17	32	15	40	0
Username/Password Resets	9	15	9	11	7	11
Phone/Copier/Fax	21	24	19	21	18	11
Interest Inventory-HIRE	0	25		5	1	0
Partner	534	105	362	114	263	8
Appointments/Inquires						
CASAS and/or SAGE	3	6	29	7	37	4
Job Application Referrals	1	0	0	0	0	0
Job Readiness/J-Core	12	1	16	1	11	0
Employer Events	2	21		8	0	0
Register in HIRE	113	54	125	68	96	3
Resume Assistance	12	13	29	7	13	4
Sasol Testing	51	44	82	53	38	0
Work Keys	46	0	48	0	0	0
Computer Lab	7	6	1	8	14	59
Training	0	0	0	0	0	0
Services Provided by Staff to Veterans	364	321	323	452	219	210
Veteran Referrals	128	87	74	81	101	54

Activities

- Held a 2nd Chance Job Fair for Justice Involved Citizens in partnership with SOWELA, Department of Safety and Corrections, and United Way of SWLA
- Provided input for Mid-City/Dixie Drive CNI Grant Project
- Formed a Morale Community for the American Job Center and its partners co-located in the centers
- Participated in the Quarterly Perkins Region 5 Quarterly meeting

- Participated in EEOC Training
- Participated in Civil Rights Training
- In 2022 we provided over 9,721 services in Region V
- As of close of business on January 17, 2023, we have provided over 678 services in Region V in January 2023

Upcoming

- Leadership Training Topic: Project Management February 22, 2023
- Partners Training Topic: Communication February 23, 2023
- Upcoming Workforce Wednesdays Training
 - February 1st Career Exploration
 - o February 15th Resume Writing
 - March 1st Job Search
 - o March 15th Interview Preparation
 - o March 29th Image and Presentation
- April is 2nd Chance Month We are in the planning phase of holding 4 to 5 more 2nd Chance Job Fairs
 around the region for Justice Involved Individuals in partnership with SOWELA, Department of Safety and
 Corrections, and United Way of SWLA More Information to Come