



Success Story Form

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network

Author Name/Title: Date:

Phone: Email:

Participant Name: Participants' Age:

Begin Date of Services: Last Activity Date of Services:

Office/Location:

Please answer the following questions in the third person.

What prompted the participant to visit the American Job Center office?

Brooke is a single mother that came into the American Job Center seeking a career to help better the lives of herself and her children. Brooke had previously visited the Academy of Acadiana to speak with them about their Medical Assistant program and that is where she learned of the WIOA program at the American Job Center.

What services were received by the participant? (Include all relevant WIOA services.)

Brooke's services through the Workforce Innovation and Opportunity Acts Program began with completing a Wagner-Peyser and discussing the Workforce Innovation and Opportunity Act Program. Brooke received an eligibility packet that needed to be completed and returned in order to move forward with the eligibility process. Brooke's eligibility was processed, and she was deemed eligible for WIOA funding based on being low income. After the eligibility was completed, Brooke decided to wait until the next available training class. Brooke contacted me in April 2022 and said that she was ready for the next training class scheduled to begin on May 31, 2022. We moved forward with successfully completing the HiRE Core Application, Objective Assessment, and an Individual Employment Plan. At this time, it was determined that the WIOA Adult Program would assist Brooke with tuition and Supportive Services for fuel/mileage expenses, books, and supplies. Brooke completed the 480-hour curriculum of study in the Medical Assistant Program at the Academy of Acadiana on September 30, 2022. The WIOA case manager captured Brooke's Credentials plus created a Measurable Skills Gain in HiRE. A Career Counseling Activity Code and a new Individual Employment Plan was created in HiRE to assist client in finding full time and permanent employment. Brooke was offered and accepted a Medical Assistant position at her clinical site, The Allen Parish Hospital making \$12.85 an hour. A WIOA Exit Form was completed, client' IEP was closed successfully, and WIOA case manager began Follow-Up.

In what ways did the services help the participant achieve success? (Please be specific.)

The Workforce Innovation and Opportunity act Program definitely helped Brooke achieve success by funding her tuition, and with Supportive Services for Fuel/Mileage, Books, and Supplies. Brooke was in a place where she needed uplifting in her life for self-confidence. The services were available to her at the right time in her life and she was hired straight out of clinicals which boosted her self-confidence .

How does the participant feel he or she benefited by visiting the American Job Center?

- Brooke is so excited to be working in a career that she has always wanted. She feels that completing the Medical Assistant program has taught her children to never give up, she feels like a good role model for her young children.

Here are a couple of Google Voice conversations between Brooke and myself:

How is your new job? I hope it's great!

- Message from Brooke G. - The Academy, Yes man, Tuesday, October 11 2022, 8:27 AM.
- Brooke G. - The Academy · Oct 11, 2022

Message from Brooke G. - The Academy, Yes ma'am it is thank you, Tuesday, October 11 2022, 8:28 AM.

Message from you, I'm so happy for you! You did it!, Tuesday, October 11 2022, 8:28 AM.

- Message from Brooke G. - The Academy, Sorry I didn't mean to send the first one, it's definitely a job I always wanted, Tuesday, October 11 2022, 8:28 AM.
- Brooke G. - The Academy · Oct 11, 2022

Message from Brooke G. - The Academy, Thank you ♡♡♡♡♡, Tuesday, October 11 2022, 8:29 AM.

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