

**Calcasieu Parish Police Jury - Human Services Department
One Stop Operator - American Job Center Report**

Submitted by: Nypheteria R. Clophus

April 27, 2023

Client Demographics for Comprehensive Center

Category	January 2023	January 2022	February 2023	February 2022	March 2023	March 2022
New Clients	360	176	251	233	316	246
Returning Clients	828	271	740	277	969	229
Veterans	54	25	42	40	71	14
Youth	301	57	228	77	305	43

Client Services Provided at the Comprehensive Center

Category	January 2023	January 2022	February 2023	February 2022	March 2023	March 2022
Job Search	46	62	70	55	85	24
Unemployment Benefits	158	108	115	85	124	104
General Questions	47	11	37	1	47	2
Username/Password Resets	21	8	18	4	25	10
Phone/Copier/Fax	21	12	18	4	23	2
Interest Inventory-HIRE	1	0	0	0	0	0
Partner Services	502	195	432	227	565	212
CASAS and/or SAGE	36	14	25	17	44	7
Job Application Referrals	0	0	0	0	0	0
Job Readiness/J-Core	12	10	11	1	18	2
Employer Events	93	0	51	2	0	48
Register in HIRE	280	64	221	77	0	67
Resume Assistance	12	13	5	13	22	12
Sasol Testing	27	13	20	32	77	29
Work Keys	2	10	0	0	9	4
Computer Lab	30	3	24	10	31	5
Training	0	1	8	0	0	0
Services Provided by VET Staff to Veterans	14	314	24	468	23	219
Veteran Referrals by VET Staff	5	62	9	74	12	37

Updates

- Vernon Parish (Leesville) now has office hours four days a week. The hours are 9:00 a.m. – 3:30 p.m.
- We hired two Administrative Support Assistants (one to fill a vacant position and one to fill a position where the previous employee received a promotion).
- One Human Services Assistant was hired (the previous employee received a promotion).

- Attend a training with the SWLA Economic Development Alliance
- Established Workforce Wednesdays
- Revised the Partner Referral Process
- Held two Partner Meetings
 - EEOC Training
 - Revised Partner Referral Process
- Quarterly Partner Training – Topic: Communication
- Held two Second Chance Job Fairs – DeRidder and Lake Charles
- Will be a panelist for the “Untapped Talent Summit” hosted by the Louisiana Board of Regents to share information regarding the work that we do in Region V to provide Prison Reentry Services
- Planning for next Quarterly Training on May 18, 2023