## Calcasieu Parish Police Jury - Human Services Department One Stop Operator - American Job Center Report Submitted by: Nypheteria R. Clophus June 22, 2023

## Client Demographics for Comprehensive Center

Category	April 2023	April 2022	May 2023	May 2022
New Clients	671	183	277	217
Returning Clients	1711	237	707	325
Veterans	147	24	44	1
Youth	574	42	240	118

## Client Services Provided at the Comprehensive Center

Category	April 2023	April 2022	May 2023	May 2022
Job Search	64	37	73	43
Unemployment Benefits	101	80	78	600
General Questions	33	2	32	151
Username/Password Resets	0	9	44	26
Phone/Copier/Fax	27	6	34	64
Interest Inventory-HIRE		1	0	0
Partner Services	359	199	421	70
CASAS and/or SAGE	103	4	11	34
Membership	241	N/A	226	N/A
Job Application Referrals	0	0	0	0
Job Readiness/J-Core	14	1	13	0
Employer Events	18	18	16	0
Register in HIRE	13	48	39	68
Resume Assistance	20	10	20	6
Sasol Testing	40	14	26	25
Work Keys	2	3	15	0
Computer Lab	41	4	27	4
Training	0	0	0	0
Services Provided by VET Staff to Veterans	16	464	17	530
Veteran Referrals by VET Staff	10	128	9	81

Hosted the DeRidder Second Chance Job Fair

Hosted the Lake Charles Second Chance Job Fair

Facilitated the Filming of two commercial spots to air on KPLCTV. The commercials highlight:

- The American Job Center (AJC)
- Workforce Opportunity Innovation Act (WIOA)

Development of the Memorandum of Understanding

Planning for the Education and Training Expo

Planning for the upcoming Employer Lunch and Learn

For the months of April and May, we served over **3,300** citizens in-person in Region V.