# WIOA

#### September - December 2023 ~ Activity/Status Report January 25, 2024

There were Forty-Five (26) placements for the months of September -December from students that were awarded WIOA classroom training assistance.

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| Parish of<br>Enrollment | September | October | November | December |
|-------------------------|-----------|---------|----------|----------|
| Allen                   | 3 (3)     | (1)     |          |          |
| Beauregard              | (11)      | (1)     | (1)      |          |
| Calcasieu               |           | (9)     | 1(16)    | (7)      |
| Jeff Davis              |           |         |          | (1)      |
| Vernon                  | (1)       | (2)     |          | (2)      |
| TOTAL 4 (55)            | 3(15)     | (13)    | 1(17)    | (10)     |

Unless otherwise noted, the numbers in RED above represent September- December numbers for 2022.

Enrollments were at the following Campuses:

- Sowela Campuses (Leesville) –
- Academy of Acadiana CCMA

Program staff continue to facilitate informational meetings on an as needed basis to advise and educate individuals of the opportunities being offered through WIOA for center services and Educational and Work Experience opportunities.

#### RECRUITMENT AND PLACEMENT TEAM

There were 7 (1) hires for the month of September - December 2023:

- Louisiana Pigment 2 Chemical Technicians, @ \$33.52 per hour
- ▶ Wataburger 1 Food Preparation, @ \$10.50 per hour
- Safety Council of Southwest 1 Customer Service Representative, @ \$13.50 per hour
- Sasol 3 Chemical Technicians @ \$48.10 per hour

<u>Sasol</u> – American Job Center staff administered, proctored, and graded preemployment testing sessions at the Center for Sasol for the months of September -December 2023. A total of 105 candidates attended a total of 15 testing sessions. Interview and hiring decisions are pending.

#### Veterans Hired

There were 0 veterans hired out of the 7 hires.

#### Registered Employers

Total number of new employers registered (23) (21). (10) (8) were staff registered.

#### Job Orders

Staff entered (96) (47) of the total number of (1422) (1439) job orders entered.

#### Hires Resulting from Staff Referrals

Total number of hires resulting from staff referrals (7) (10).

#### Services provided to employers

Direct staff assisted services were provided to (356) (286) employers resulting in (1648) (993) services.

<u>Some of the services included</u>: Provided Direct Employer Visit, Capture of Spider Jobs, Job Order Assistance, Website Navigation, Recruitment Services, Refer Qualified Applicant to Employer Job Vacancies, Reviewed Resumes and Recommended Individuals, Provided Customized/Mass recruitment Services, Hosting Hiring Events, Hosting Interview Events, Hosting testing Events, Notification to Employer of Potential Applicant, Intensive Candidate Pre-Screening, Employer Based/Customized Training Consultation, Workers Comp/OSHA Training/Consultation.

#### **Recruitment and Placement Hiring Events**

- Job Readiness Workshop American Job Center hosted a workshop on Friday, October 6, 2023. Four (4) attended the workshop.
- Twic/Safety Card Business Services held Orientation for CSBG Twic/Safety Card every Thursday of the month, October 5, 12, 19, and 26. Business Services process for CSBG seven (7) individuals' referrals was given and a copy was given to Ms. Pam.

Quarterly Job Fair – Business Services worked on Quarterly Job Fair checklist for Wednesday, October 11, 2023. Folders were made for (new employers only), Job Seekers pass, job seekers feedback, job fair participant sign in sheet, and other copies were made for the event.

### Employers hired from the Quarterly Job Fair October 11, 2023

- The Services Companies Golden Nugget 8 Guest Room Attendant, start date 10/20/2023, salary \$12.00 per hour.
- Lake Charles Memorial Hospital 1 Patient Access Rep. start date 10/23/2023, salary \$14.00 per hour.
- American Health Care All About You 1 DSW, start date 10/11/2023, salary \$9.00 per hour.
- Shop Rite 1 Assistant Manager, start date 10/16/2023, salary \$12.50 per hour, 1 Cashier start date 10/23/2023, salary \$10.50 per hour.
- Whataburger 1 Team Leader start date 10/23/2023, salary \$13.77 per hour, 2 Team Member, start date 10/7/2023, salary \$10.50 per hour, working in Sulphur.
- Global Management 1 Child Nutrition Technician, start date 10/16/2023, salary \$12.00 per hour.
- Sulf Steam Marine -

Number of Potential Hires? **21** Job Position Hiring For? Marine Cargo Handlers, Gang foreman, operators, checkers Start Date? 10/27/2023 Starting Salary? \$16.00 - \$21.00

**Rapid Response** - Rapid Response Orientation was held at the American Job Center on Tuesday October 3, 2023, for Avail Hospital, two sessions were held. Sixty employees were affected. There were (5) applicants that were in attendance. Three employers attended Lake Charles Memorial Hospital, West Calcasieu Cameron Hospital, Christus Health.Secured work at **Landmark** – Housekeeping, start date 10/26/2023, salary \$12.50 per hour. <u>Job Readiness Workshop</u> - American Job Center hosted a workshop on Friday, November 3, 2023, at 9:00am. Guest speaker was Kamryn Trahan (Human Resources Generalist) – L'Auberge Casino Resort. Three (3) attended the workshop.

Ampacet Corporation – American Job Center Deridder – Hosted the Ampacet layoff worker on November 15, 2023, at 125 Ampacet Drive Deridder. Layoff Phases is August 21, 2023—November 1, 2023—April 1, 2024---May 1, 2024.

<u>Twic/Safety Card</u> – Business Services held Twic Orientation for Twic/Safety the Month of November 2023. A total of eight attended. <u>Job Readiness Workshop</u> - American Job Center hosted a workshop on Friday December 2, 2023. Guest speakers were Kaithlyn MacNamara Henderson Implement and Marine LLC. Two attended the workshop. <u>Twic/Safety Card</u> – Business Services held Twic/Safety Card every Thursday for the month of December 2023. Four (8) Referral was given to CSBG.

**Business Services Staff** attended the Rapid Response for Ingevity Plant on December 7 and 8th in DeRidder LA. The Plant is having a full closure. The first separation will occur February 5, 2024. Additional rounds of separations are March 4, 2024: February 26, 2025: and December 31, 2025.

## <u>JUDICIAL CORE OPPORTUNITY REFERRAL FOR EMPLOYMENT (J-</u> <u>Core)</u>

The purpose of the J-Core Program is to assist Ex-Offenders that face many challenges after their release from prison. It also provides career counseling, training, and job placement services to ex-offenders, to help them secure meaningful and gainful employment that pays a decent wage. This component is intended to help curtail the revolving door of recidivism.

The Business Services Specialist (BSS) scheduled six workshops for the month September - December 2023. There were **19 attendants** for J-Core/Re-Entry Program for the Hard-To-Employ. The J-Core Job Readiness Workshop are held the 1st Tuesday of the month.



**Success Story Form** 

americaniobcenter"

| Author Name/Title: |               | Rachelle W  | Valler      | Date:                 | 01/10/2024    |            |  |  |
|--------------------|---------------|-------------|-------------|-----------------------|---------------|------------|--|--|
| Phone:             | 337-462-      | 5838 x213   | Email:      | rwaller@lwai51.com    |               |            |  |  |
| Participa          | nt Name:      | Penny Sheft | f           |                       | Participants' | Age: 33    |  |  |
| Begin Da           | ate of Servic | es: 08/     | 09/2021     | Last Activity Date of | Services:     | 11/01/2023 |  |  |
| Office/Lo          | ocation:      | Beauregard  | American Jo | ob Center             |               |            |  |  |

Please answer the following questions in the third person.

What prompted the participant to visit the American Job Center office?

Penny came into the American Job Center to find out more information regarding the WIOA program. Penny had recently lost her job to no fault of her own and was on a journey to begin a new career path. Penny wanted to start a career in Nursing and knew she needed funding to attend Central Louisiana Technical Community College- Lamar Salter, now SOWELA-Lamar Salter, to obtain a Nursing degree.

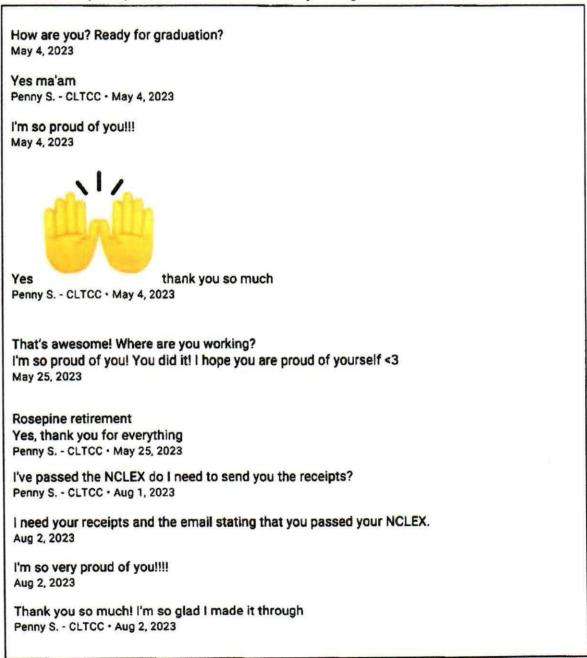
What services were received by the participant? (Include all relevant WIOA services.)

Penny's services through the Workforce Innovation and Opportunity Acts Program began with completing a Wagner-Peyser and discussing the Workforce Innovation and Opportunity Act Program. Penny received an eligibility packet that needed to be completed and returned to move forward with the eligibility process. Penny's eligibility was processed, and she was deemed eligible for WIOA funding based on being low-income. We moved forward with successfully completing the HiRE Core Application, Objective Assessment, and an Individual Employment Plan. At this time, it was determined that the WIOA Adult Program would assist Penny with supportive services for required books, supplies, scrubs, shoes, and mileage assistance to continue her education in Practical Nursing. The WIOA case manager created a Measurable Skills Gain in HiRE after every semester. After completing her schooling and obtaining a technical diploma, WIOA case manager captured client's credential in HiRE. A Career Counseling Activity Code and a new Individual Employment Plan was created in HiRE to assist client in finding full time and permanent employment. Penny's degree award date and Pinning Ceremony was on May 12, 2023, and graduation ceremony was held on June 1, 2023. Penny passed her NCLEX and started working at Rosepine Retirement and Rehabilitation Center as a LPN making \$22.00 per hour. A WIOA Exit Form was completed, client' IEP was closed successfully, and WIOA case manager began Follow-Up.

In what ways did the services help the participant achieve success? (Please be specific.)

The Workforce Innovation and Opportunity act Program services helped Penny, a single mother, achieve success by funding supportive services. These supportive services enabled Penny to continue her education in Nursing and now she provides a better life for herself and for her child in a high demand and stable occupation.

How does the participant feel he or she benefited by visiting the American Job Center?



Louisiana Workforce Commission - Office of Workforce Development

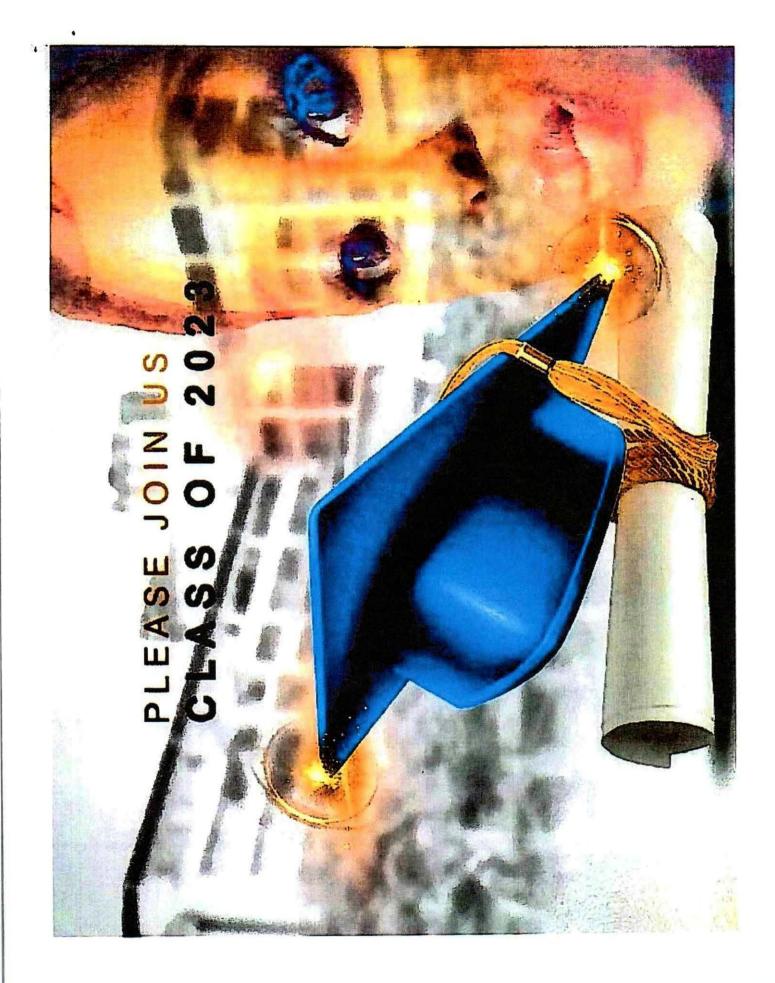
revised 9/18/2018

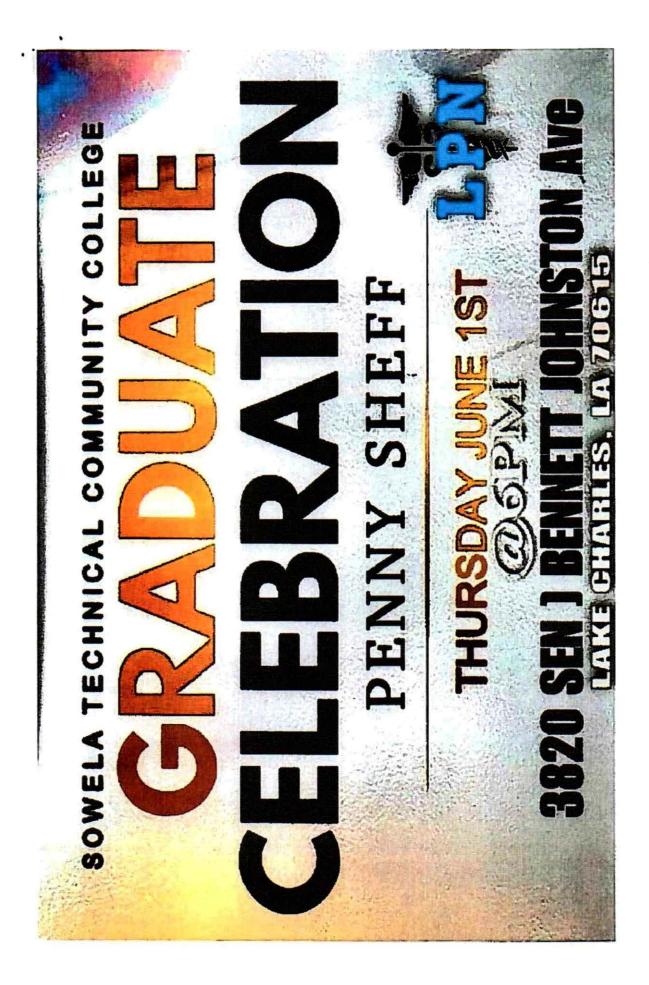
Additional Comments: \*Please include a participant photo.

As much as Penny is thankful for me, I am just as thankful for her. It's individuals like her that remind me of why I do what I do. We should all feel so blessed to have such an amazing opportunity to change the lives of so many that couldn't do it without WIOA funding.

• •••*•* 







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#### **Success Story Form**

| COMMISSION<br>The Department of Labor | Success Story Form |        |                       | ameri         | americanjobcenter* |         |  |
|---------------------------------------|--------------------|--------|-----------------------|---------------|--------------------|---------|--|
| Author Name/Title:                    | Rachelle Waller    |        |                       | Date:         | 01/10/2024         |         |  |
| Phone: 337-462-                       | 5838 x213          | Email: | rwaller@lwai51.co     | om            |                    |         |  |
| Participant Name:                     | Penny Sheff        |        |                       | Participants' | Age:               | 33      |  |
| Begin Date of Services: 08            |                    | 0/2021 | Last Activity Date of | f Services:   | 11/0               | 01/2023 |  |
| Office/Location:                      |                    | -      |                       |               |                    |         |  |

Beauregard American Job Center

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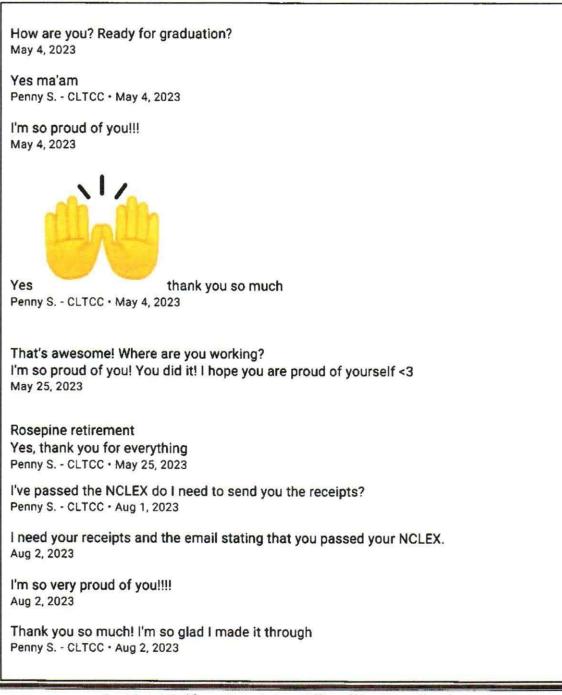
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