

Calcasieu Parish Police Jury - Human Services Department
 One Stop Operator - American Job Center Report
 Submitted by: Nypheteria R. Clophus
 April 25, 2024

Client Demographics for Comprehensive Center

Category	January 2024	January 2023	February 2024	February 2023	March 2024	March 2023
New Clients	303	360	227	251	247	246
Returning Clients	545	828	499	740	528	229
Veterans	64	54	51	42	52	14
Youth	99	301	84	228	128	43

Client Services Provided at the Comprehensive Center

Category	January 2024	January 2023	February 2024	February 2023	March 2024	March 2023
Job Search	96	46	70	70	58	24
Unemployment Benefits	173	158	131	115	85	104
General Questions	84	47	65	37	28	2
Username/Password Resets	47	21	26	18	34	10
Phone/Copier/Fax	35	21	54	18	57	2
Interest Inventory-HIRE	0	1	0	0	0	0
Partner Services	189	502	192	432	216	212
CASAS and/or SAGE	14	36	10	25	1	7
Job Application	15	0	6	0	0	0
Employer Events	32	93	9	51	83	48
Resume Assistance	21	12	14	5	10	12
Sasol Testing	69	27	24	20	15	29
Work Keys	15	2	28	0	7	4
Computer Lab	119	30	98	24	87	5
Training	0	0	5	8		0
Services Provided by VET Staff to Veterans	20	14	16	24	14	23
Veteran Referrals by VET Staff	11	5	2	9	3	12
Membership	832	Not Reported	666	Not Reported	751	Not Reported
Referrals	42	Not Reported	18	Not Reported	11	Not Reported

Service Numbers

During the 1st Quarter of 2024, we delivered a total of 15,504 services, inclusive of both in-person engagements and online interactions.

Activities for the One Stop Operator Team

- Meeting with Catholic Charities Staff to discuss more partnership opportunities

- Partner Collaboration Meeting with Sulphur Community Christian Coalition
- Dislocated Worker Training
- Job Fair Preparation Meeting for upcoming 2nd Chance Job Fair in Allen Parish
- Chamber Education and Workforce Committee Meetings
- Financial Literacy Training in DeRidder, Louisiana
- Workforce Wednesday Training Small Business Edition
- Safety Officers Team Meetings
- Facilitated Meetings with State Staff
- CAL-PRI Steering Committee Meetings
- CAL-PRI Coalition Meeting
- Brought Monthly Partner Meetings on the Road – First Being held at the Literacy Council of SWLA. The second is scheduled to be held at SOWELA
- Working on establishing a partnership with Southwest Louisiana Credit Union for their Fresh Start Program to for financial growth for our re-entry citizens
- Meetings to prepare for Expungement/Resource Fair Event
- Financial Literacy/Resource Fair in DeRidder, Louisiana
- 2nd Chance Job Fair in Jennings, Louisiana
- 2nd Chance Job Fair in DeRidder, Louisiana
- Serve as a Tech Contact for the American Job Center
- Serve on Committee for Transform Mid-City
- Participated in M.E.T. National Monthly Call
- Participated in State Monitoring – Our idea of taking Partner Meetings on the Road was brought back to share as a best practice across the state
- Met with SOWELA about strengthening our Partnership
- Presented for the State VETS Program Conference

;