# Calcasieu Parish Police Jury - Human Services Department One Stop Operator - American Job Center Report Submitted by: Nypheteria R. Clophus

October 12, 2023

### Client Demographics for Comprehensive Center

Category	June 2023	June 2022	July 2023	July 2022	August 2023	August 2022
New Clients	273	217	237	239	284	383
Returning Clients	536	462	493	410	520	621
Veterans	61	60	39	54	54	69
Youth	149	132	147	115	171	165

#### Client Services Provided at the Comprehensive Center

Category	June 2023	June 2022	July 2023	July 2022	August 2023	August 2022
Job Search	94	53	86	68	117	91
Unemployment	111	159	97	86	14	67
Benefits						
General Questions	30	32	68	43	65	23
Username/Password	58	8	64	20	79	13
Resets						
Phone/Copier/Fax	32	12	9	17	32	16
Interest Inventory-HIRE	0	0	0	0	0	0
Partner Services	326	225	115	115	279	332
CASAS and/or SAGE	5	63	53	53	6	66
Job Application	8	0	9	0	9	0
Referrals						
Employer Events	36	0	1	0	14	22
Register in HIRE	316	230	341	32	307	38
Resume Assistance	21	16	19	118	17	7
Sasol Testing	12	13	83	7	40	50
Work Keys	21	0	7	3	5	6
Computer Lab	26	13	56	118	90	207
Training	5	0	0	0	0	0
Services Provided by	18	10	15	238 (All Staff)	25	181 (All
VET Staff to Veterans						Staff)
Veteran Referrals by	7	2	4	264 (All Staff)	5	112 (All
VET Staff						Staff)

# **Updates**

- New One Stop Operator Administrative Support Assistant Kimberly Palmer
- July Employer Lunch and Learn 11 employers/partners in attendance
- Serve on the Calcasieu Prison Re-Entry Initiative Implementation Steering Committee and Coalitation
- Attended SWLA Chamber Education and Workforce Committee Meetings

- Participated in Leadership Training
- Held two partner meetings
- Served on the October 2023 Louisiana One Stop Operators Summit Committee
- Attended the Health Disparities Forum
- Participate in the Louisiana Workforce Commission's Thursday Trainings
- Hosted the Calcasieu Parish Police Jury's Department Safety Officers at the American Job Center
- Participated in the SOWELA Wellness Fair
- Participated in the Coursea Overview Meeting
- Planning for Marketing Projects for this Fiscal Year
- Planning for Partner Professional Development Training for this Fiscal Year

## **Upcoming**

- Continue planning for Marketing Projects for this Fiscal Year
- Continue planning for Partner Professional Development Training for this Fiscal Year
- Monthly Partner Meetings
- Continue participating in Louisiana Workforce Commission's Thursday Training
- Host Workforce Wednesday October 18, 2023: Theme: Financial Literacy
- Planning for Winter Lunch & Learning Target Audience: Small Businesses