



CALCASIEU PARISH POLICE JURY
HUMAN SERVICES DEPARTMENT

DIRECTORY OF SERVICES 2024-2026

- ▶ VISION
- ▶ COLLABORATION
- ▶ DEPENDABILITY
- ▶ FINANCIAL STEWARDSHIP

An Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.



HUMAN SERVICES OVERVIEW

The **Calcasieu Parish Police Jury Human Services Department** offers an array of community services through its various offices, initiatives and collaborative networks.

The Human Services Department is organized into one administrative unit and four programmatic areas:

Administrative & Fiscal Services

- Community Outreach & Auxiliary Services
- Community Services & Economic Support Programs
- Housing & Community Development Programs
- Workforce Development & Employment Services

All of these areas work in concert with one another to coordinate quality services and programs that empower individuals, businesses and community stakeholders in promoting self-sufficiency and economic development with their respective funding sources.

This **directory of services** provides a brief description of the services available under each programmatic area including general information on eligibility requirements.

For more information about the following services, visit our website **calcasieu.gov**.

OUR MISSION

The mission of the Human Services Department is to offer an array of services through its various offices, initiatives and collaborative networks in accordance with community needs.

PROGRAMS & SERVICES

ADMINISTRATIVE & FISCAL SERVICES

► CONTRACT POSTAL UNIT

The **Contract Postal Unit** is a partnership between the Police Jury, the City of Lake Charles and the United States Postal Service.

This postal unit is located at the Allen P. August Multi-Purpose Center. The Contract Postal Unit provides postage, mail service, overnight drop receptacle, United States postal money orders, express mail, priority mail, postal boxes, envelopes and parcels. For more information regarding the Contract Postal Unit, interested persons should contact **337-721-4030** for assistance.



COMMUNITY OUTREACH & AUXILIARY SERVICES

The **Community Outreach & Auxiliary Services Program** area centrally coordinates all programs designed to do outreach in the community provided by the Human Services Department.

PROGRAMS & SERVICES

▶ THE CALCASIEU PARISH PUBLIC TRANSIT SYSTEM

The Calcasieu Parish Public Transit System provides curb-to-curb transportation services to the citizens of Calcasieu Parish who may or may not have access to private transportation. Our transit service provides reliable transportation for the elderly (65+), the disabled and the general public. We transport passengers to appointments, work, classes, shopping, and leisure trips.

For more information regarding the Calcasieu Parish Public Transit System, contact **337-721-4040** for assistance.

▶ THE CALCASIEU PARISH REENTRY TRANSIT PROGRAM

The Calcasieu Parish Reentry Transit Program (CP RTP) provide transportation services to individuals under the supervision of Probation & Parole (P&P) through the Louisiana Department of Public Safety and Corrections and who are reestablishing their connection to the community and need vital transportation to become a successful productive member of the community. CP RTP transports program participants to essential appointments such as work, classes, medical appointments, P&P appointments, court appointments, and grocery shopping trips.

▶ FAMILY DAY CARE HOME FOOD PROGRAM

In conjunction with the Louisiana Department of Education, the **Family Day Care Home Food Program** promotes healthy food habits in the development of early childhood recipients by providing two meals and a snack for approved home day care programs.

Any resident in Allen, Beauregard, Calcasieu or Jefferson Davis parishes is eligible to participate in the program providing they are currently caring for children 12 years of age and under in homes that have met fire and safety standards as established by the State of Louisiana. For more information regarding the Family Day Care Home Food Program, interested persons should contact **337-721-4030** for assistance.

▶ FOOD FOR SENIORS

Food for Seniors provides senior citizens age 60 years and older with a 40-pound box of food on a monthly basis. Recipients must meet a pre-determined income standard established by the United States Department of Agriculture. If married, both the husband and the wife may each receive a food box. For more information regarding the Food for Seniors program, interested persons should contact **337-721-4030**.

▶ SUMMER FOOD SERVICE PROGRAM

The **Summer Food Service Program (SFSP)** provides nutritious meals to children during vacation periods that are similar to those offered under the National School Lunch and School Breakfast Programs during the school year. Meals are provided to children under 18 and to those over 18 who have been determined by the State to be mentally or physically disabled and who participate in a public or nonprofit school program established for the disabled. Meals are served at open, restricted open or closed enrolled sites in areas where poor economic conditions exist. Meals may also be served at migrant meal sites, National Youth Sports Program (NYSP) sites and residential and nonresidential camps.

PROGRAMS & SERVICES

COMMUNITY SERVICES & ECONOMIC SUPPORT PROGRAMS

The **Community Services and Economic Support Programs** area coordinates all programs designed to provide economic support and stability to individuals and families that are income-eligible and involves basic human services such as food, shelter, clothing and utility assistance. This program area includes programs like the Low-income Home Energy Assistance Program (LiHEAP) and other services provided by the Human Services Department.

► COMMUNITY SERVICES BLOCK GRANT PARTNERSHIPS

The Human Services Department currently has 11 **Community Services Block Grant (CSBG) Partnerships** providing services through Calcasieu Parish to low-income, targeted populations based on needs, all of which are designed to move citizens to self-sufficiency. The services include Job Readiness and Training; Adult Education; Housing Assistance and Educational Programming; Homelessness Prevention; Mentoring; Computer Training; Expungement Program; After-School Tutorial; and Life Skills. These services are offered by a variety of providers such as private, non-profit and faith-based organizations.

► LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM

Low-Income Home Energy Assistance Program (LiHEAP) help keep families safe and healthy through initiatives that assist income-eligible residents with energy costs. LiHEAP provides federally funded assistance to reduce the costs associated with home energy bills, energy crisis, weatherization, and minor energy-related home repairs. Client education is also available to eligible participants, including but not limited to, energy conservation activities which encourage and enable participants to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors For more information, please contact **337-721-4030**.



PROGRAMS & SERVICES

► SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM/EMPLOYMENT & TRAINING

Supplemental Nutrition Assistance Program/ Employment & Training Program (SNAP/E&T)

partners with the Department of Children and Family Services and the City of Lake Charles to provide employment and training activities to SNAP recipients in Calcasieu, Allen, Beauregard, Cameron, Jeff Davis and Vernon parishes. The goal is that participants receive opportunities to gain skills, training, and/or experience that will improve their employment prospects and reduce their reliance on SNAP benefits.

The goal of the SNAP/E&T program is to assist SNAP recipients in obtaining employment, including provisions of work opportunities for 18- to 50-year-old Able-Bodied Adults Without Dependents (ABAWDs) through participation in work programs and education and training activities.

The SNAP/E&T program helps SNAP participants gain skills, training or work experience to increase their ability to obtain regular employment that leads to economic self-sufficiency. Additionally, the SNAP/E&T programs offers a way to allow SNAP recipients to meet SNAP work requirements.



HOUSING & COMMUNITY DEVELOPMENT

The **Housing and Community Development** program area administers a variety of housing-related and community-development activities designed to provide decent, safe and sanitary housing for low- to moderate-income individuals and families. The Housing and Community Development program area also coordinates the collaboration between the Louisiana Balance of State Continuum of Care member agencies and organizations that are concerned with the plight of the homeless within in the five-parish area (Allen, Beauregard, Calcasieu, Cameron and Jefferson Davis).



PROGRAMS & SERVICES

▶ ASSET BUILDERS OF SOUTHWEST LOUISIANA

Provides comprehensive supportive services through innovative asset-building projects, financial education, and related services to help clients move toward homeownership, improve their economic status, and help them to become self-sufficient.

To achieve this mission, the Calcasieu Parish Police Jury's Housing Counseling Agency partners with the United Way of Southwest Louisiana, Calcasieu Area, Project Build a Future, the Calcasieu Parish Public Trust Authority, the Southwest Louisiana Economic Development Alliance, the Louisiana Small Business Development Center at McNeese State University; the Southwest Louisiana Credit Union, and First Federal Bank of Louisiana, where Individual Development Accounts (IDAs) are opened to help eligible participants save money toward purchasing a home or capitalizing a business. For more information call **337-721-4030**.

▶ COORDINATED ENTRY PROGRAM

Serves as a one-stop shop for homeless and low-income individuals and families at risk of being homeless. Individuals and families in Southwest Louisiana may apply for rental or rapid rehousing assistance as well as social security, SNAP benefits, Medicare/Medicaid, utility assistance, and other community resources which are serviced through the coordinated entry process.

Coordinated Entry is an important process through which people experiencing or at risk of experiencing homelessness can access the crisis response system in a streamlined way, have their strengths and needs quickly assessed, and quickly connect to appropriate, tailored housing and mainstream services within the community or designated region. Standardized assessment tools and practices used within local coordinated assessment processes take into account the unique needs of children and their families as well as youth. When possible, the assessment provides the ability for households to gain access to the best options to address their needs, incorporating participants' choice, rather than being evaluated for a single program within the system. The most intensive interventions are prioritized for those with the highest needs. For more information call **337-721-4030**.

▶ EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)

In response to the COVID-19 pandemic, the Calcasieu Parish Police Jury received \$13 million in federal funding to create the Emergency Rental Assistance program (ERAP). The Calcasieu (ERAP) began to provide services in March of 2021, and since that time has helped to stabilize more than 2,500 households by paying rent, rent arrears, deposits and/or utility assistance. Eligible households must be low-income, be facing financial distress and have a housing instability. All funds from this grant will be fully expended at the close of 2024. For the latest information on the Calcasieu ERAP, please go visit calcasieu.gov/era or call **337-721-4030**.

▶ EMERGENCY SOLUTIONS GRANT

Provides assistance to eligible clients by engaging homeless individuals and families and rapidly re-housing them, assisting with operations and provision of essential services in emergency shelters, and preventing homelessness.



PROGRAMS & SERVICES

The **Emergency Solutions Grant (ESG) program** provides funding to:

1. Engage homeless individuals and families living on the street.
2. Improve the number of quality of emergency shelters for homeless individuals and families.
3. Help operate these shelters.
4. Provide essential services to shelter residents.
5. Rapidly rehouse homeless individuals and families.
6. Prevent families/individuals from becoming homeless.



▶ HOUSING COUNSELING AGENCY

The **Housing Counseling Agency** is a U.S. Department of Housing and Urban Development (HUD)–approved agency that provides comprehensive housing counseling and one-on-one counseling along with supportive services, education and training. Pre-purchase, post-purchase, budgeting and credit counseling. Counselors are trained and certified by NeighborWorks Center for Homeownership Education and Counseling (NCHEC). For more information regarding the Housing Counseling Agency, interested persons should contact **337-721-4030**.

▶ PERMANENT SUPPORTIVE HOUSING PROGRAM

The Program provides rental assistance and, when combined with social services, provides supportive services for homeless persons with disabilities and their families. Interested persons should contact the Human Services Department main office at **337-721-4030** for assistance.

▶ SECTION 8 HOUSING

The primary mission for the **Section 8 Housing Choice Voucher program** is to provide decent, safe and sanitary housing for the citizens of Calcasieu Parish needing subsidized housing assistance. The Section 8 program is designed to promote the economic empowerment and uplifting of the clients served by encouraging the principles of self-reliance, independence, self-sufficiency and homeownership. For more information regarding the Section 8 Housing Choice Voucher program, interested persons should contact **337-721-4030** for assistance.

WORKFORCE DEVELOPMENT & EMPLOYMENT SERVICES

The local **Workforce Development Board (WDB)** coordinates workforce development activities for Allen, Beauregard, Calcasieu, Jefferson Davis, Cameron and Vernon Parishes through services provided at and through the Calcasieu American Job Center. The immediate aim of the Workforce Innovation and Opportunity Act (WIOA) is “to consolidate, coordinate and improve employment, training, literacy and vocational rehabilitation programs in the United States and for other programs.” To accomplish the goals of the WIOA, the WDB provides workforce activities that increase employment, retention and earnings of participants, and increases occupational skill attainment by participants, which will improve the quality of the workforce, reduce welfare dependency, and enhance the productivity and competitiveness of the Nation’s economy. In short, We Put People to Work! For more information call **337-721-4010**.



Calcasieu Parish Police Jury

DISTRICT 1	Darby Quinn	DISTRICT 9	Anthony Bartie
DISTRICT 2	Michael Smith	DISTRICT 10	Tony Stelly
DISTRICT 3	Eddie Lewis Jr.	DISTRICT 11	Roger Marcantel
DISTRICT 4	Tony Guillory	DISTRICT 12	Judd Bares
DISTRICT 5	Brian Abshire	DISTRICT 13	Joe Andrepont
DISTRICT 6	Ron Hayes	DISTRICT 14	Randy Burleigh
DISTRICT 7	Chris Landry	DISTRICT 15	Tony Tramonte
DISTRICT 8	Mary Kaye Eason		

Human Services Advisory Board

PUBLIC SECTOR	LOW-INCOME SECTOR	PRIVATE SECTOR
Eddie Lewis Jr. Marzetta Landry Melinda Hardy Tony Guillory Michael Smith	Curtis Alexander Cynthia Beverly Tim Conner Kammy Didier Erik B. Johnson Sr.	Ellaweena Woods David Hyatt Darleen Wesley Amanda Johnson Bradley H. Loewer, MD

Service Center Locations

ALLEN P. AUGUST, SR., MULTI-PURPOSE CENTER

2001 Moeling Street
Lake Charles, LA 70601
(337) 721-4030

ALLEN P. AUGUST, SR., MULTI-PURPOSE CENTER ANNEX

2000 Moeling Street
Lake Charles, LA 70601
(337) 721-4020

CALCASIEU AMERICAN JOB CENTER

2424 3rd Street
Lake Charles, LA 70601
(337) 721-4010

CALCASIEU PARISH TRANSIT SYSTEM

3001 Industrial Avenue
Lake Charles, LA 70615
(337) 721-4040

calcasieu.gov/humanservices
TDD: 1-800-947-5277 or 711
TTY: 1-800-846-5277

Scan here
for more info
on programs
and services.

