

Calcasieu Parish Police Jury - Human Services Department
 One Stop Operator - American Job Center Report
 Submitted by: Nypheteria R. Clophus on November 1, 2024
 November 14, 2024

Client Services Demographics for Region V

Category	July 2024	July 2023	August 2024	August 2023	September 2024	September 2023
New Clients	251	239	237	383	227	254
Returning Clients	540	410	506	621	468	434
Veterans	64	54	60	69	45	52
Youth	127	115	109	165	103	150

Client Services Provided in Region V

Category	July 2024	July 2023	August 2024	August 2023	September 2024	September 2023
Job Search	95	86	111	117	134	71
Unemployment Benefits	146	97	120	14	141	118
General Questions	51	68	45	65	27	65
Username/Password Resets	34	64	39	79	31	37
Phone/Copier/Fax	41	9	41	32	29	30
Interest Inventory-HIRE	1	0	0	0	0	0
Partner Services	63	115	202	279	226	203
CASAS and/or SAGE	9	53	3	6	20	22
Job Application	12	9	10	9	6	8
Employer Events	16	1	0	14	0	29
Resume Assistance	28	19	23	17	14	22
Sasol Testing	8	83	9	40	30	22
Work Keys	2	7	2	5	1	16
Computer Lab	99	56	78	90	93	95
Training	0	0	0	0	0	0
Services Provided by VET Staff to Veterans	16	15	19	25	8	11
Veteran Referrals by VET Staff	2	4	8	5	4	3
Membership	867	Not Reported	813	Not Reported	393	639
Referrals	15	Not Reported	19	Not Reported	34	18

Service Numbers

From July 1, 2024, to September 30, 2024, we successfully delivered a total of 18,056 services. This figure encompasses both in-person engagements and online interactions.

Activities During July – September 2024

- Assisted with Region V Quarterly Job Fairs
- Assisted with Education & Workforce Committee Meetings

- Attended State Wagner Peyser Training Session
- Participated in Hurricane Preparedness Planning Meeting
- Outreach to share information about Partners in Region V
- Participated in Calcasieu Parish Police Jury Purchasing Power Sessions
- Conducted Partners Meetings
- Collaborated with SOWELA to provide information at Orientations on ALL four campuses
- Participated in Region V Bi-Weekly Business Services Representatives Meetings
- Co-Hosted two Re-Entry Workshops in collaboration with United Way of Southwest Louisiana
- Serve on the Community Resilience Hub
- Participated in the Transportation Study Discussion hosted by Southwest Louisiana Entrepreneurial and SWLA Alliance
- Participated in the Calcasieu Parish Police Jury's Grant Reporting/Accounting Training
- Hosted a Housing Workshop and Community Resources Workshop in DeRidder
- Presented for All Allen Parish CTE Teachers on Services provided by the American Job Center Partners
- Conducted Performance Evaluations
- Serving on Youth Summit Planning Team
- Serving on Allen Parish Prison Re-Entry Initiative – as Education/Employment Sub-Committee Chair
- Serving on Calcasieu Parish Prison Re-Entry Initiative – as Employment Sub-Committee Chair
- Hosted Partners Employment Collaboration Meeting
- Presented for the Calcasieu Parish School Board Counselors on American Job Center Partner Services

Upcoming Events

- November 5 – Participate in Lake Charles United Resource Fair
- November 6 – Presentation to Beauregard Area Ministerial Alliance
- November 12 – Participate in Lake Charles United Resource Fair
- November 12 – Presentation to Merryville Town Council
- November 13 – Allen Parish Prison Re-Entry Initiative's Job Readiness & Resource Fair
- December 4 – Presentation to Rotatory Club of Greater Lake Charles
- January 27 – Resource, College, and Job Fair at the West Cal Event Center